May 25, 2011

RECEIVED MAY 3 1 2011 PUBLIC SERVICE COMMISSION

Ms. Ginny Smith, Director Kentucky Public Service Commission 211 Sower Boulevard Frankfort, Kentucky 40601

Dear Ms. Smith and Kentucky Public Service Commission:

The local news today advised that Louisville Gas & Electric and Kentucky Utilities will be asking for another rate increase. Because of federal mandates to upgrade equipment, they must pass the costs on to their customers. I do not understand how a monopoly utility can sponsor community activities such as Thunder over Louisville, and Homearama, and then ask their customers to pay for their equipment upgrades with a rate increase. If they have enough money for community sponsorships, why can't that money be moved into the general account to pay for the upgrades? Why would a monopoly even need to advertise?

The economy is hard on everyone. In our area, we have a very high rate of unemployment and homelessness. Families are already struggling to pay their utilities. The Community Ministries are doing as much as they can to help folks, but this increase will make it even harder to help folks. The customer is carrying a very heavy burden at this time on all their utilities. Please consider denying the increase at this time. Thank you for your time to consider my request.

Sincerely

Dorothey Crates

Dorothy Coates P. O. Box 624 LaGrange, Kentucky 40031